

# COURSE DETAIL

## CROSS-CULTURAL MANAGEMENT

**Country**

Denmark

**Host Institution**

Copenhagen Business School

**Program(s)**

Copenhagen Business School Summer

**UCEAP Course Level**

Upper Division

**UCEAP Subject Area(s)**

Communication Business Administration

**UCEAP Course Number**

106

**UCEAP Course Suffix****UCEAP Official Title**

CROSS-CULTURAL MANAGEMENT

**UCEAP Transcript Title**

CROSS-CULTURAL MGMT

**UCEAP Quarter Units**

6.00

**UCEAP Semester Units**

4.00

## Course Description

This course prepares future managers for the cross-cultural challenges and opportunities awaiting them in an increasingly globalized business environment. The course examines pertinent theories and practices of high performing teams to gain a greater understanding about how culture influences an organization's internal and external relationships, decision making, and operations. It explores strategies to bridge cultural gaps and to preempt or resolve conflict in teams. It provides insight into best dealing with culturally diverse customer, employee, supplier, and other stakeholder groups. Management communication techniques that heighten awareness of differences across cultures are a key aspect within the curriculum. Theories cover a range of brand management, leadership, organizational behavior effectiveness, work-life balance, and intercultural conflict styles, as well as team collaboration across cultures. Discussions focus on team performance and the experiences of numerous companies including Bang and Olufsen, Coloplast, Ecco, Novo Nordisk, Microsoft, Sony, and Huawei. The course also includes experiential learning by observing businesses with a focus on culture and team collaboration.

## Language(s) of Instruction

English

## Host Institution Course Number

BA-BHAAI1103U

## Host Institution Course Title

CROSS-CULTURAL MANAGEMENT - HIGH PERFORMING TEAMS

## Host Institution Course Details

<https://kursuskatalog.cbs.dk/2022-2023/BA-BHAAI1103U.aspx>

## Host Institution Campus

## Host Institution Faculty

## Host Institution Degree

**Host Institution Department**

International Summer University Programme

**Course Last Reviewed**

2023-2024

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