

COURSE DETAIL

CROSS-CULTURAL MANAGEMENT

Country

Denmark

Host Institution

Copenhagen Business School

Program(s)

Copenhagen Business School Summer

UCEAP Course Level

Upper Division

UCEAP Subject Area(s)

Communication Business Administration

UCEAP Course Number

106

UCEAP Course Suffix**UCEAP Official Title**

CROSS-CULTURAL MANAGEMENT

UCEAP Transcript Title

CROSS-CULTURAL MGMT

UCEAP Quarter Units

6.00

UCEAP Semester Units

4.00

Course Description

This course prepares future managers for the cross-cultural challenges and opportunities awaiting them in an increasingly globalized business environment. The course examines pertinent theories and practices of high performing teams to gain a greater understanding about how culture influences an organization's internal and external relationships, decision making, and operations. It explores strategies to bridge cultural gaps and to preempt or resolve conflict in teams. It provides insight into best dealing with culturally diverse customer, employee, supplier, and other stakeholder groups. Management communication techniques that heighten awareness of differences across cultures are a key aspect within the curriculum. Theories cover a range of brand management, leadership, organizational behavior effectiveness, work-life balance, and intercultural conflict styles, as well as team collaboration across cultures. Discussions focus on team performance and the experiences of numerous companies including Bang and Olufsen, Coloplast, Ecco, Novo Nordisk, Microsoft, Sony, and Huawei. The course also includes experiential learning by observing businesses with a focus on culture and team collaboration.

Language(s) of Instruction

English

Host Institution Course Number

BA-BHAAI1103U

Host Institution Course Title

CROSS-CULTURAL MANAGEMENT

Host Institution Campus

Host Institution Faculty

Host Institution Degree

Host Institution Department

International Summer University Programme

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