

COURSE DETAIL

QUALITY MANAGEMENT

Country

United Kingdom - Scotland

Host Institution

University of Edinburgh

Program(s)

Scottish Universities, University of Edinburgh

UCEAP Course Level

Upper Division

UCEAP Subject Area(s)

Business Administration

UCEAP Course Number

119

UCEAP Course Suffix**UCEAP Official Title**

QUALITY MANAGEMENT

UCEAP Transcript Title

QUALITY MANAGEMENT

UCEAP Quarter Units

8.00

UCEAP Semester Units

5.30

Course Description

This course provides students with an appreciation of the issues, techniques, and concepts involved in the field of quality management. The coverage of quality management requires a multidisciplinary approach, integrating concepts and techniques based on systems, behavioral, and quantitative techniques. To overcome the lack of experience of business practice among students, the teaching, course-work, and supporting computer exercises are strongly case oriented, with a course web site providing supporting material. The teaching sessions address the wide range of topics involved in operations management. These topics are related in groups and individual exercises to particular situations, in order to show how principles apply in practice. Finally, the 2 course-work project provides an opportunity for students to analyze and discuss the issues in a case study of their own choice.

Language(s) of Instruction

English

Host Institution Course Number

BUST10024

Host Institution Course Title

QUALITY MANAGEMENT

Host Institution Course Details

Host Institution Campus

Edinburgh

Host Institution Faculty

Host Institution Degree

Host Institution Department

Business Studies

Course Last Reviewed

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