

# COURSE DETAIL

## ANALYSING PROFESSIONAL COMMUNICATION

**Country**

Australia

**Host Institution**

University of Melbourne

**Program(s)**

University of Melbourne

**UCEAP Course Level**

Upper Division

**UCEAP Subject Area(s)**

Communication

**UCEAP Course Number**

127

**UCEAP Course Suffix****UCEAP Official Title**

ANALYSING PROFESSIONAL COMMUNICATION

**UCEAP Transcript Title**

ANALYZING PROF COMM

**UCEAP Quarter Units**

6.00

**UCEAP Semester Units**

4.00

## Course Description

This course details how talk is managed in a range of professional settings, including education (e.g. teacher-student interactions), medicine (e.g. doctor-patient consultations), psychology (e.g. counseling), law (e.g. question design in courtrooms), and journalism (e.g. radio interviews). Students are exposed to interactional practices that are common to all workplaces: negotiation and resolving conflict, sources of misunderstanding, aligning with other speakers, managing topics, and different cultural practices in making sense of talk at work. Students learn how interaction is organized based on the fundamental tenets of conversation analysis: turn-taking, repair, and the sequential organization of talk.

## Language(s) of Instruction

English

## Host Institution Course Number

MECM20012

## Host Institution Course Title

ANALYZING PROFESSIONAL COMMUNICATION

## Host Institution Course Details

<https://handbook.unimelb.edu.au/subjects/mecm20012>

## Host Institution Campus

Melbourne

## Host Institution Faculty

## Host Institution Degree

## Host Institution Department

Media and Communications

## Course Last Reviewed

2022-2023

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