

COURSE DETAIL

ANALYSING PROFESSIONAL COMMUNICATION

Country

Australia

Host Institution

University of Melbourne

Program(s)

University of Melbourne

UCEAP Course Level

Upper Division

UCEAP Subject Area(s)

Communication

UCEAP Course Number

127

UCEAP Course Suffix**UCEAP Official Title**

ANALYSING PROFESSIONAL COMMUNICATION

UCEAP Transcript Title

ANALYZING PROF COMM

UCEAP Quarter Units

6.00

UCEAP Semester Units

4.00

Course Description

This course details how talk is managed in a range of professional settings, including education (e.g. teacher-student interactions), medicine (e.g. doctor-patient consultations), psychology (e.g. counseling), law (e.g. question design in courtrooms), and journalism (e.g. radio interviews). Students are exposed to interactional practices that are common to all workplaces: negotiation and resolving conflict, sources of misunderstanding, aligning with other speakers, managing topics, and different cultural practices in making sense of talk at work. Students learn how interaction is organized based on the fundamental tenets of conversation analysis: turn-taking, repair, and the sequential organization of talk.

Language(s) of Instruction

English

Host Institution Course Number

MECM20012

Host Institution Course Title

ANALYSING PROFESSIONAL COMMUNICATION

Host Institution Campus

Melbourne

Host Institution Faculty

Host Institution Degree

Host Institution Department

Media and Communications

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