COURSE DETAIL

ANALYSING PROFESSIONAL COMMUNICATION
Country Australia
Host Institution University of Melbourne
Program(s) University of Melbourne
UCEAP Course Level Upper Division
UCEAP Subject Area(s) Communication
UCEAP Course Number 127
UCEAP Course Suffix
UCEAP Official Title ANALYSING PROFESSIONAL COMMUNICATION
UCEAP Transcript Title ANALYZING PROF COMM
UCEAP Quarter Units 6.00
UCEAP Semester Units 4.00

Course Description

This course details how talk is managed in a range of professional settings, including education (e.g. teacher-student interactions), medicine (e.g. doctor-patient consultations), psychology (e.g. counseling), law (e.g. question design in courtrooms), and journalism (e.g. radio interviews). Students are exposed to interactional practices that are common to all workplaces: negotiation and resolving conflict, sources of misunderstanding, aligning with other speakers, managing topics, and different cultural practices in making sense of talk at work. Students learn how interaction is organized based on the fundamental tenets of conversation analysis: turn-taking, repair, and the sequential organization of talk.

Language(s) of Instruction
English

Host Institution Course Number
MECM20012

Host Institution Course Title
ANALYZING PROFESSIONAL COMMUNICATION

Host Institution Course Details
https://handbook.unimelb.edu.au/subjects/mecm20012

Host Institution Campus
Melbourne

Host Institution Faculty

Host Institution Degree

Host Institution Department
Media and Communications

Course Last Reviewed
2022-2023

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