

# COURSE DETAIL

## OPERATIONS MANAGEMENT

**Country**

United Kingdom - England

**Host Institution**

University of London, Queen Mary

**Program(s)**

University of London, Queen Mary

**UCEAP Course Level**

Upper Division

**UCEAP Subject Area(s)**

Communication Business Administration

**UCEAP Course Number**

109

**UCEAP Course Suffix****UCEAP Official Title**

OPERATIONS MANAGEMENT

**UCEAP Transcript Title**

OPERATIONS MANAGMNT

**UCEAP Quarter Units**

6.00

**UCEAP Semester Units**

4.00

**Course Description**

This course teaches students the most important issues in operations management (i.e. process design, quality planning and control, supply chain management, just in time, and total quality management) through a blend of theoretical approaches and seminar-based activities. Students analyze the relationship between process design in services and manufacturing, the reproduction of technical and managerial knowledge, and the implications of such a relationship in terms of governance and strategic decisions.

**Language(s) of Instruction**

English

**Host Institution Course Number**

BUS002

**Host Institution Course Title**

OPERATIONS MANAGEMENT

**Host Institution Campus****Host Institution Faculty**

School of Business and Management

**Host Institution Degree****Host Institution Department**

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