

COURSE DETAIL

INTRODUCTION TO OPERATIONS MANAGEMENT

Country

Ireland

Host Institution

Trinity College Dublin

Program(s)

Trinity College Dublin

UCEAP Course Level

Upper Division

UCEAP Subject Area(s)

Business Administration

UCEAP Course Number

116

UCEAP Course Suffix**UCEAP Official Title**

INTRODUCTION TO OPERATIONS MANAGEMENT

UCEAP Transcript Title

INTRO OPERATNS MGMT

UCEAP Quarter Units

5.00

UCEAP Semester Units

3.30

Course Description

Operations management relates to transformations of materials, people and information for the production of goods and the delivery of services. The working of an operation has always been an enigma. On the one hand, the operation is a visible part of the organization where people or equipment can be seen to be working away and where something happens. On the other hand, the operation will neither come right nor stay right of its own accord and, even if challenged, answers to the following questions are not obvious: What makes it work as it does? Could it work better in its current form? What different forms could it take and still get the same result? What market, internal or environmental change would cause most disruption to the working of the operation, and with what knock-on effects? This course introduces Operations Management as the act of combining people and technology in an organization so as to produce goods and to deliver services now and in the future.

Language(s) of Instruction

English

Host Institution Course Number

BUU22560

Host Institution Course Title

INTRODUCTION TO OPERATIONS MANAGEMENT

Host Institution Campus

Trinity

Host Institution Faculty

Host Institution Degree

Host Institution Department

Business

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