

COURSE DETAIL

BUSINESS PROCESS ANALYTICS

Country

Hong Kong

Host Institution

Chinese University of Hong Kong

Program(s)

Chinese University of Hong Kong

UCEAP Course Level

Upper Division

UCEAP Subject Area(s)

Business Administration

UCEAP Course Number

138

UCEAP Course Suffix**UCEAP Official Title**

BUSINESS PROCESS ANALYTICS

UCEAP Transcript Title

BUS PROC ANALYTICS

UCEAP Quarter Units

4.50

UCEAP Semester Units

3.00

Course Description

This course enhances the knowledge and skills related to business process management and improvement, with an emphasis on the applications of analysis and simulation tools. A simulation package is introduced and used to evaluate business process performance and identify possibility of process improvement. The course helps improve scientific competence to deal with practical problems in process improvement and innovation.

Language(s) of Instruction

English

Host Institution Course Number

DOTE 4260

Host Institution Course Title

BUSINESS PROCESS ANALYTICS

Host Institution Course Details

https://rgsntl.rgs.cuhk.edu.hk/aqs_prd_applx/Public/tt_dsp_crse_catalog.aspx

Host Institution Campus

Host Institution Faculty

Host Institution Degree

Host Institution Department

Decisions, Operations & Technology

Course Last Reviewed

2025-2026

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